

1. PROCESSING OF PERSONAL DATA

16.1. The commitment of the Chamber of Commerce, Industry and Agriculture of Timis (CCIAT) to protection of personal data.

Your trust in our services and staff is one of our key concerns. To this end, in order to offer you the best possible experience, we focus on continuously improving our entire activity.

CCIAT is aware of how important your personal data is, and undertakes to keep it private and secure. For this reasons, it is important that we adopt an integrated approach to provision of information about the processing of your personal data in these Terms and Conditions.

The Chamber of Commerce Industry and Agriculture of Timis (CCIAT) is a non-governmental, independent, not-for-profit organization of public utility, duly incorporated as legal entity, which represents, supports and defends the general interests of the Romanian business community, and aims to advance and develop industry, trade, services and agriculture in line with the demands of the market economy; it was established and has been operating under Law no. 335/2007 on the chambers of commerce in Romania.

CCIAT - the Chamber of Commerce Industry and Agriculture of Timis (CCIAT) has its registered office in Timisoara, P-ta. Victoriei nr. 3, tax code RO300030, email: office@cciat.ro, bank account RO21 CECE TM01 I5RO N059 2077, opened with CEC BANK,

CCIAT respects the privacy of all our customers and visitors of our websites, and shall treat/process personal data with utmost care, subject to appropriate technical and organizational conditions.

CCIAT processes the personal data received either directly from you, as data subjects, or indirectly in the business/contractual relations performed and/or in the fairs/events organized by CCIAT and/or in the premises of CCIAT Business Center.

Personal data is collected either only with your agreement/permission, when this is offered knowingly, freely and at your own initiative, or at the request of CCIAT, for instance, in our of the online forms applied, being the online contact form, the online service order form, etc., by subscribing to the newsletter (of course, only if you opted to receive these newsletters, by participating in raffles and competitions, or by filling in data in the account registration form on one of CCIAT's websites, etc.

The use of this website, as well as of other websites of CCIAT by you is subject to these provisions, as well as the General Terms of CCIAT.

If you do not agree to any of the terms of these Terms and Conditions, then you should neither use any of our websites, nor provide us with your personal data. Some services may be conditioned by provision of your personal data.

CCIAT shall not process your personal data unless this is required for attainment of the purposes below, and in observance of the data security and privacy measures.

1.2. What personal data is CCIAT processing?

Personal data processing means any operation or set of operations that is carried out on your personal data with automated or non-automated means, such as: collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, blocking, erasure destruction or archiving;

To access the websites of CCIAT, you do not have to provide any personal data.

To carry out its statutory duties and pursue its current business, including performance of contracts, as well as to enforce the legal provisions, including those concerning protection of natural persons with regard to the processing of personal data and the free movement of such data (domestic legislation and Community-EU law), CCIAT may ask for certain personal data.

To this end, CCIAT shall process, among others, the following personal data: name and first name, phone/fax, domicile/residence address, email, profession, employer, IP address, bank account no., card expiry date, CVV2/CVC2 code, etc.

1.3. Who are the data subjects?

The (data) subjects the data of whom may be processed by CCIAT, for the exclusive purposes above, are:

- Natural persons who are (current, former or potential) customers of CCIAT, visitors, general public, legal or conventional representatives/proxies thereof;
- Representatives/proxies/business contacts (current, former or potential business/contractual partners, exhibitors, co-exhibitors, organizers, co-organizers, vendors, service providers, tenants, etc.) and those of public authorities/institutions.

1.4. Consequences of refusing to provide personal data

You, as data subject, are required to provide complete, updated and accurate data.

In order to be able to offer you the specific services of CCIAT, you will be required to provide the personal data needed for provision of the respective services, but any refusal to provide such data may render impossible provision of the services of CCIAT.

When you acquire a service provided by CCIAT, as well as when you take part on the fairs/events/exhibitions organized by CCIAT, we will collect personal data in connection with provision of the respective services. Furthermore, as visitor of the CCIAT Business Center, we will collect personal data (image, data processed via video surveillance systems, etc.) to fulfil our statutory duties and pursue our current business (legitimate interest).

1.5. By reading these provisions, and/or signing any document whereby personal data is provided to CCIAT, or by providing personal data in view of accessing the services of CCIAT or participating in/acquiring tickets for/payment the participation fee for participation in the events organized by CCIAT or in the CCIAT Business Center, data subjects are informed of and/or give their express consent (agree) to the processing of personal data in accordance with the legal provisions on protection of natural persons with regard to the processing of personal data and the free movement of such data (domestic legislation and Community-EU law).

When the data processing is no longer required for provision of the service, or performance of a statutory obligation, and there is no other legitimate interest of CCIAT, data subject may object to such processing or may withdraw their previously given consent, such refusal being effective for the future. For instance, Data Subjects may withdraw their consent to the processing of data for marketing purposes at any time and without being required to provide reasons therefor. Once the consent withdrawal request has been addressed, the data subject shall no longer receive commercial information about the events/fairs/services offered by CCIAT.

1.6. Which are the purposes of collecting personal data?

- Fulfilment of the statutory duties of CCIAT;
- Organization of fairs, exhibitions, and other specialized events;
- Performance of the business/contractual activity of CCIAT;
- Drawing up invoices for, and collecting the consideration of the services offered by CCIAT;
- Marketing, promotion, advertising of competitions, advertising lotteries, including submission of general or customized commercial offers; development and improvement of the services;
- Operational management;
- Management of the customer relations; commercial communication with customers/vendors by any means of communication;
- Compliance with the applicable legal provisions;
- Communication with public or of public interest bodies/authorities/institutions;
- Audit and inspection/supervisory activities;
- Archiving, statistical purposes;
- Debt collection/recovery of outstanding debts;
- Settlement of disputes, enforcement of court orders/judgments or arbitral awards, etc.

CCIAT shall treat all information collected from you as confidential, and shall not share this with third parties (except for organizers/co-organizers of events organized by CCIAT or in the CCIAT Business Center, and/or business partners, as defined below) without your express and prior consent.

1.7. Who are the recipients of your personal data?

The data recipients may be the very (data) subjects who provided the personal data, as follows:

- Natural persons who are (current, former or potential) customers of CCIAT, visitors, general public, legal or conventional representatives/proxies thereof (for performance of the business/contractual relations);
- Exhibitors, co-exhibitors, organizers, co-organizers, tenants, vendors, providers and other legal entities which are business/contractual partners of CCIAT, public authorities/institutions;

Recipients (other than the data subjects) of the data may also be:

- Central and local public authorities, judicial authorities, police, prosecutor's office (within the limits of the legal provisions and/or further to express requests), banking company, bailiffs, insurers and reinsurers, market research organizations (for statistical purposes), etc.

Privacy of the personal data shall be ensured by CCIAT, and this shall not be provided to any other third parties than the ones listed hereunder.

1.8. Processing of personal data for promotional (marketing) purposes

The personal data provided by the data subjects (such as: name and first name, email address, fax and mobile phone/landline no.) may be processed by CCIAT in observance of their rights, in particular the right to information and objection, for the following purposes: marketing (including direct marketing), competitions, advertising lotteries, commercial communications for the services of CCIAT, including those developed together with a partner of CCIAT via any means of communication, including via electronic communication services. The personal data provided by data subjects may be used for promotional (marketing) purposes and for the products and services of other partners of CCIAT, in observance of the rights of the data subjects.

When CCIAT intends to use your data for direct marketing purposes (further to an option of the data subjects in this respect), the data subjects will be informed in advance thereof. Data subject may exercise their right to prevent such processing by ticking the respective boxes in the forms/documents used to collect personal data.

Irrespective of the situation, if you want to terminate the processing by CCIAT of your personal data, we can expressly ask us to end any processing whatsoever thereof. Furthermore, if you do not want to receive newsletters or information materials from CCIAT anymore, you can opt-out by using the "Unsubscribe" button.

1.9. In your relation with CCIAT, pursuant to the applicable legal provisions, you have the following rights: right of access, right to rectification, right to erasure, right to restriction of processing, right to data portability, and right to object and automated individual decision-making.

1.10. Duration of the personal data processing

To achieve the indicated purpose, CCIAT shall process the personal data throughout the entire duration of its activities, until the data subject or the legal representative thereof expresses the right to object/erasure (unless CCIAT processes the personal data under a legal obligation or proves a legitimate interest). After the end of personal data processing for the purposes of its collection, if the data subject or the legal representative thereof does not express the right to object/erasure, pursuant to the law, this data shall be archived by CCIAT during the period of time set out under the internal procedures of CCIAT and/or shall be destroyed.

1.11. What safeguards are applied to protect your personal data?

To achieve the indicated purpose, CCIAT shall process the personal data throughout the entire duration of performance of its duties, until the data subject or the legal representative thereof expresses the right to object/erasure (unless CCIAT processes the personal data under a legal obligation or proves a legitimate interest). After the end of personal data processing for the purposes of its collection, if the data subject or the legal representative thereof does not express the right to object/erasure, pursuant to the law, this data shall be archived by CCIAT during the period of time set out under the internal procedures of CCIAT and/or shall be destroyed.

To prevent the unlawful use of personal data, as well as any potential abuses, we apply security methods and technologies, together with appropriate policies and work procedures, in order to protect the personal data collected.

However, full security of the data sent via Internet can never be guaranteed. While CCIAT deploys its best efforts to have the personal data protected, the security of the data sent to the websites of CCIAT cannot be absolutely guaranteed. Any data transmission shall be at the risk of the data subjects. Once the personal data has been received, CCIAT applies strict safety procedures and measures against unlawful or unauthorized use, destruction, accidental loss or disclosure of personal data.

Security of banking data.

For card payments (for instance, only acquisition of tickets), the transactions will be supported by the online payment solutions offered by third authorized parties in relation with CCIAT. To remove the risk that the personal data ends up in possession of, and is used abusively/unlawfully by unauthorized persons, the third parties authorized in the relation with CCIAT guarantee the lawfulness and security of the personal data (card number, expiry date, etc.) and of the IT systems used.

1.12. Conditions for transfers of personal data outside the EU and the European Economic Area

The transfers of data outside the EU and the European Economic Area are only possible subject to the conditions laid down under the specific domestic and EU legislation on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

1.13. Which are your rights?

By reading this document, the Data Subjects have been informed of their rights, pursuant to the applicable legal provisions, namely: right of access, right to rectification, right to erasure, right to restriction of processing, right to data portability, and right to object and automated individual decision-making. Furthermore, when processing is based on consent, the data subjects have the right to withdraw their consent at any time by written request sent to CCIAT, subject to the applicable legislation, without affecting the lawfulness of processing based on consent before its withdrawal.

Similarly, the data subjects have the right to object at any time, free of charge and without providing reasons to processing of personal data for direct marketing purposes using, if applicable, the unsubscribe function included in the marketing materials.

For all the other purposes, the data subjects have the right to object at any time and free of charge to processing of the personal data provided to CCIAT, indicating the data and purpose considered, but only on grounds relating to their particular situation, unless CCIAT demonstrates compelling legitimate grounds for the processing which override the interests, rights and freedoms of the data subject or for the establishment, exercise or defence of legal claims. In case of an ungrounded objection, CCIAT is entitled to continue processing the respective data.

By reading this document, the data subjects have learned of and acknowledge the fact that the personal data provided to CCIAT is decisive for accessing of the services offered by CCIAT and/or performance of the business/contractual relations.

Where the data subjects, either directly or by representative, exercise the abovementioned rights in a manifestly unfounded or excessive manner, in particular because of their repetitive character, CCIAT may either:

- charge a reasonable fee taking into account the administrative costs of providing the information or communication or taking the action requested; or
- refuse to act on the request.

Furthermore, when the data subjects, either directly or by representative, exercise the right to object in a manifestly unfounded or excessive manner, in particular because of their repetitive character, CCIAT is entitled to deem the Contract concluded with the CCIAT Customer terminated by operation of the law, without further formalities or any court intervention, except for prior notice.

To exercise these rights, you may approach the Data Protection Officer of CCIAT with a written request, dated and signed, to the email address: dpo@cciat.ro or the following mailing address: P-ta. Victoriei nr. 3, Timisoara.

This request shall have enclosed a legible copy of the applicant's ID.

Furthermore, the data subjects have to lodge a complaint with a supervisory authority and bring up legal actions.

1.14. These provisions may be subject to amendments from time to time. We urge you to check out these provisions at every use of the websites of CCIAT, in order to be permanently updated therewith. By accessing the websites of CCIAT or using the services of CCIAT via the indicated websites after making of such amendments, the new provisions will be deemed accepted.